



Your Crimsafe Care Guide

Thank you!

Thank you for choosing Crimsafe Security products. This brochure includes simple care instructions that will help you keep your Crimsafe products looking and working like new for years to come. It also explains Warranty Terms and Conditions.

Product service and enquiries

There is a network of Authorised Crimsafe Licensees throughout Australia and New Zealand that are trained to service your Crimsafe product. If you have any concerns regarding your product, please contact the Licensee where you made your purchase. You will need your original invoice as proof of purchase for a warranty claim.

Protect your investment

Crimsafe's Tensile-Tuff® stainless steel mesh is highly corrosion-resistant, however all mesh types can act as a filter, trapping airborne dirt and impurities. Staining of the mesh coating caused by a combination of salt, moisture and airborne impurities may result in reddish marks (common airborne impurities) or 'fluffy' white marks (salt build up). Proper care in line with this schedule is essential to keep your Crimsafe product in good condition and working order. Failure to comply with the recommended care guide will void the Crimsafe product warranty. The table below explains how to care for your Crimsafe product and the frequency required, depending on your environment and location.

Environment	Description	Cleaning interval
Mild	More than 10 km of beachfront or sheltered bay	Every 6 months
Moderate	Within 1 km to 10 km of beachfront or sheltered bay	Every 2 to 3 months
Marine	Within 500m to 1 km of beachfront or within 100m to 1 km of sheltered bay	Every 2 to 4 weeks
Severe Marine	Within 500m of beachfront or within 100m of sheltered bay	Every 1 to 2 weeks

Definitions and Notes: 1. Beachfront refers to breaking surf causing airborne moisture 2. Sheltered bay refers to calm salt waters not experiencing surf conditions, including rivers 3. Fresh water lakes are not considered high risk areas 4. Some installations may require extra maintenance due to local environmental conditions

Clean your Crimsafe

Regular maintenance involves cleaning frames and mesh with Crimsafe Wash and Wax (or a regular car wash and wax) using warm water and a soft non-abrasive brush (such as a bannister brush), followed by a clean water wipe down. If stubborn marks occur, use Crimsafe Stain Clean.

Do not use strong solvent-based or abrasive cleaners as damage to the powder-coated surface may occur. Contact Crimsafe for advice if stains persist.

Crimsafe cleaning products are available from your Authorised Licensee.

For more information about Crimsafe, contact your Authorised Licensee or go to crimsafe.com.au

Tell us what you think

We appreciate all customer feedback. Share your opinion on ProductReview.com.au, or contact us by email or on Facebook.

Crimsafe Security Systems Pty Ltd

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All information, illustrations and specifications in this guide are based on the latest product information available at time of printing. Crimsafe reserves the right to make changes at any time without notice.